

EN

User manual

Dishwasher

# USER MANUAL

ZDM16301SA  
ZDM16301WA

**ZANUSSI**

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Subject to change without notice.



## Safety instructions

Before the installation and use of the appliance, carefully read the supplied instructions. The manufacturer is not responsible if an incorrect installation and use causes injuries and damages. Always keep the instructions with the appliance for future reference.

### Children and vulnerable people safety

**Warning!** Risk of suffocation, injury or permanent disability.

- Do not let persons, children included, with reduced physical sensory, reduced mental functions or lack of experience and knowledge use the appliance. They must have supervision or instruction for the operation of the appliance by a person who is responsible for their safety. Do not let children play with the appliance.
- Keep all packaging away from children.
- Keep all detergents away from children.
- Keep children and pets away from the appliance door when it is open.

### Installation

- Remove all the packaging.
- Do not install or use a damaged appliance.
- Do not install or use the appliance where the temperature is less than 0 °C.
- Obey the installation instruction supplied with the appliance.

### Water connection

- Make sure not to cause damage to the water hoses.

- The appliance is to be connected to the water mains using the new supplied hose-sets. Old hose sets must not be reused.
- Before you connect the appliance to new pipes or pipes not used for a long time, let the water flow until it is clean.
- The first time you use the appliance, make sure that there is no leakage.

### Electrical connection

**Warning!** Risk of fire and electrical shock.

- The appliance must be earthed.
- Make sure that the electrical information on the rating plate agrees with the power supply. If not, contact an electrician.
- Always use a correctly installed shockproof socket.
- Do not use multi-plug adapters and extension cables.
- Make sure not to cause damage to the mains plug and to the mains cable. Should the appliance power supply cable need to be replaced, this must be carried out by our Service Centre.
- Connect the mains plug to the mains socket only at the end of the installation. Make sure that there is access to the mains plug after the installation.
- Do not pull the mains cable to disconnect the appliance. Always pull the mains plug.
- Do not touch the mains cable or the mains plug with wet hands.
- **Only for UK and Ireland.** The appliance has a 13 amp mains plug. If it is necessary

to change the fuse in the mains plug, use a 13 amp ASTA (BS 1362) fuse.

- This appliance complies with the E.E.C. Directives.

## Use

- This appliance is intended to be used in household and similar applications such as:
  - Staff kitchen areas in shops, offices and other working environments
  - Farm houses
  - By clients in hotels, motels and other residential type environments
  - Bed and breakfast type environments.

**Warning!** Risk of injury.

- Do not change the specification of this appliance.
- Put knives and cutlery with sharp points in the cutlery basket with the points down or in a horizontal position.
- Do not keep the appliance door open without supervision to prevent to fall on it.
- Do not sit or stand on the open door.
- Dishwasher detergents are dangerous. Obey the safety instructions on the detergent packaging.
- Do not drink and play with the water in the appliance.
- Do not remove the dishes from the appliance until the programme is completed. There can be detergent on the dishes.

**Warning!** Risk of electrical shock, fire or burns.

- Do not put flammable products or items that are wet with flammable products in, near or on the appliance.
- Do not use water spray and steam to clean the appliance.
- The appliance can release hot steam if you open the door while a programme operates.

## Disposal

**Warning!** Risk of injury or suffocation.

- Disconnect the appliance from the mains supply.
- Cut off the mains cable and dispose of it.
- Remove the door catch to prevent children and pets to get closed in the appliance.

## Service

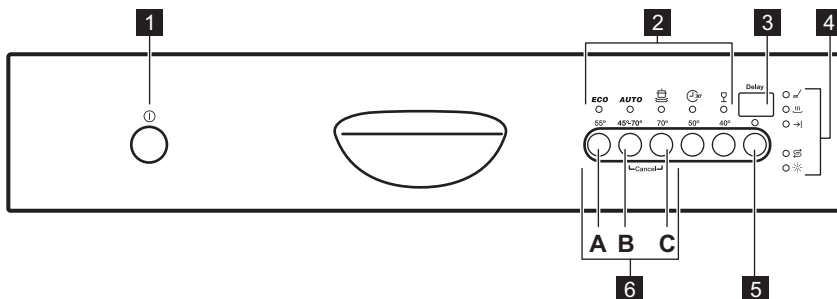
- Contact the Service to repair the appliance. We recommend only the use of original spare parts.
- When you contact the Service, ensure that you have the following information that is available on the rating plate.

Model :

PNC :

Serial Number :

## Control panel








**1** On/off button




**2** Programme buttons

- 3 Display
- 4 Indicators

- 5 Delay button
- 6 Function buttons

Indicators	Description
	Washing phase indicator.
	Drying phase indicator.
	End indicator.
	Salt indicator. This indicator is off while the programme operates.
	Rinse aid indicator. This indicator is off while the programme operates.

## Programmes

Programme <sup>1)</sup>	Degree of soil Type of load	Programme phases	Duration (min)	Energy (kWh)	Water (l)
<b>ECO<sup>2)</sup></b>	Normal soil Crockery and cutlery	Prewash Wash 55 °C Rinses Dry	160	0.63	7
<b>AUTO<sup>3)</sup></b>	All Crockery, cutlery, pots and pans	Prewash Wash 45°C or 70°C Rinses Dry	70 - 110	0.5 - 0.8	5 - 9
	Heavy soil Crockery, cutlery, pots and pans	Prewash Wash 70 °C Rinses Dry	105	1.0	9
 30' 4)	Light soil Crockery and cutlery	Wash 50 °C Rinse	35	0.45	6
	Normal or light soil Delicate crockery and glassware	Wash 40 °C Rinse	30	0.40	6

- 1) The pressure and the temperature of the water, the variations of the mains supply, the options and the quantity of dishes can change the programme duration and the consumption values.
- 2) With this programme you have the most efficient use of water and energy consumption for crockery and cutlery with normal soil. (This is the standard programme for test institutes).
- 3) The appliance senses the degree of soil and the quantity of items in the baskets. It automatically adjusts the temperature and quantity of the water, the energy consumption and the programme duration.
- 4) With this programme you can wash a load with fresh soil. It gives good washing results in a short time.

Information for test institutes

For all the necessary information for test performance. send an email to:  
**info.test@dishwasher-production.com**  
Write down the product number (PNC) that is on the rating plate.

Before first use

1. Make sure that the set level of the water softener agrees with the water hardness in your area. If not, adjust the water softener. Contact your local water authority to know the water hardness in your area.

2. Fill the salt container.

3. Fill the rinse aid dispenser.
4. Open the water tap.

5. Processing residues can stay in the appliance. Start a programme to remove them. Do not use detergent and do not load the baskets.

Adjusting the water softener

Water hardness				Electronic adjustment
German degrees (°dH)	French degrees (°fH)	mmol/l	Clarke degrees	
> 24	> 40	> 4.2	28	5
18- 24	32 - 40	3.2 - 4.2	22 - 28	4
12- 18	19 - 32	2.1 - 3.2	13 - 22	3 <sup>1)</sup>
4 - 12	7 - 19	0.7 - 2.1	5 - 13	2
< 4	< 7	< 0.7	< 5	1 <sup>2)</sup>

- 1) Factory position.  
2) Do not use salt at this level.

Electronic adjustment

1. Press the on/off button to activate the appliance. Make sure that the appliance is in setting mode. Refer to 'SETTING AND STARTING A PROGRAMME'.

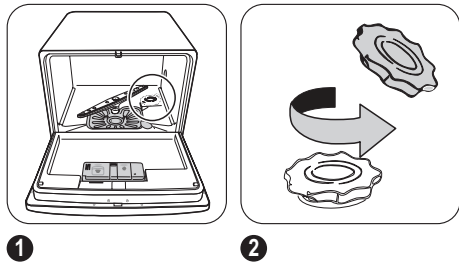
2. Press and hold function buttons (B) and (C) at the same time until the indicators above function buttons (A), (B) and (C) start to flash.

3. Press function button (A).
  - The indicators above function buttons (B) and (C) go off.
  - The indicator above function button (A) continues to flash.
  - The display shows the current setting of the water softener, e.g. 5 L = level 5.

4. Press function button (A) again and again to change the setting.

5. Deactivate the appliance to confirm the setting.

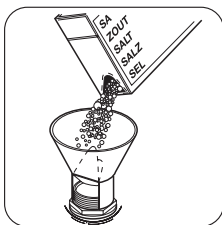
Filing the salt container





3

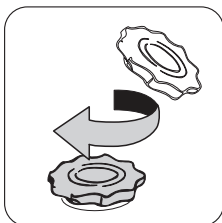
Put 1 litre of water in the salt container (only for the first time).



4



5



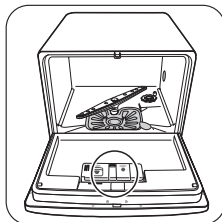
6

**Caution!** Water and salt can come out from the salt container when you fill it. Risk of corrosion. To prevent it, after you fill the salt container, start a programme.

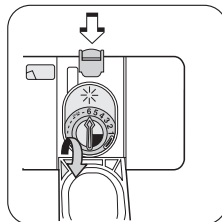
## Daily use

1. Open the water tap.
2. Press the on/off button to activate the appliance.
  - If the salt indicator is on, fill the salt container.
  - If the rinse aid indicator is on, fill the rinse aid dispenser.
3. Load the baskets.
4. Add the detergent.
5. Set and start the correct programme for the type of load and the degree of soil.

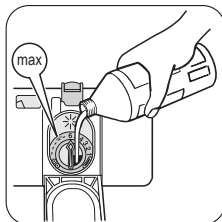
## Filling the rinse aid dispenser



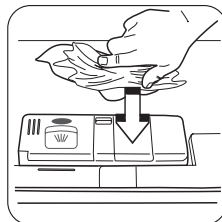
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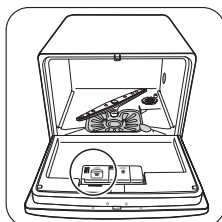
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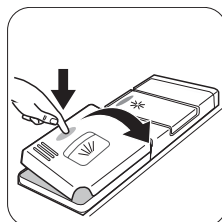
4

**i** You can turn the selector of the released quantity between position 1 (lowest quantity) and position 6 (highest quantity).

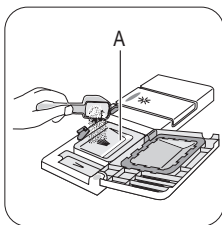
## Using the detergent



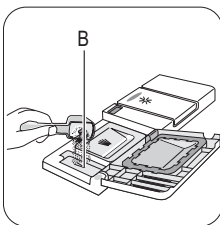
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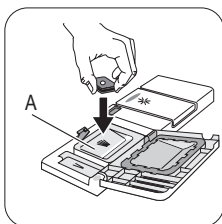
2



- 3** Fill the detergent dispenser (A) with detergent.



- 4** If you use a washing programme with pre-wash phase, put more detergent in the prewash detergent compartment (B).



- 5** Using the combi detergent tablets

When you use tablets, that contain salt and rinse aid, do not fill the salt container and the rinse aid dispenser.

1. Adjust the water softener to the lowest level.
2. Set the rinse aid dispenser to the lowest position.

**If you stop to use the combi detergent tablets, before you start to use separately detergent, rinse aid and dishwasher salt, do these steps:**

1. Press the on/off button to activate the appliance.
2. Set the water softener to the highest level.
3. Make sure that the salt container and the rinse aid dispenser are full.
4. Start the shortest programme with a rinsing phase, without detergent and without dishes.

5. Adjust the water softener to the water hardness in your area.
6. Adjust the released quantity of rinse aid.

## Setting and starting a programme

### Setting mode

The appliance must be in setting mode to accept some operations.

The appliance is in setting mode when, after the activation:

- All the programme indicators are on.
- If the control panel shows other conditions, press and hold function buttons (B) and (C) at the same time until the appliance is in setting mode.


### Starting a programme without delay start

1. Open the water tap.
2. To set a programme, keep the appliance door ajar.
3. Press the on/off button to activate the appliance.
4. Make sure that the appliance is in setting mode.
5. Press the button of the programme you want to set.
  - The programme duration flashes in the display.
  - The related programme indicator comes on.
  - The wash indicator comes on.
6. Close the appliance door. The programme starts.
  - The display shows the programme duration that decreases with steps of 1 minute.
  - The wash indicator stays on.

### Starting a programme with delay start

1. Set the programme.
2. Press the delay button again and again until the display shows the delay time you want to set (from 1 to 19 hours).
  - The delay time flashes in the display.
  - The delay indicator comes on.

3. Close the appliance door. The countdown starts.
  - The display shows the countdown of the delay start that decreases with steps of 1 hour.
  - The wash indicator goes off.
- When the countdown is completed, the programme starts.
  - The delay indicator goes off.
  - The wash indicator comes on.
  - The display shows the programme duration.


 You can set a programme, options and the delay start also with the appliance door closed. In this condition, you only have 3 seconds after each setting before the appliance starts to operate.

### Opening the door while the appliance operates

If you open the door, the appliance stops. When you close the door, the appliance continues from the point of interruption.

### Cancelling the delay start while the countdown operates

Press and hold function buttons **(B)** and **(C)** at the same time, until all the programme indicators come on.

 When you cancel a delay start, the appliance goes back to setting mode. You have to set the programme again.

### Cancelling the programme


Press and hold function buttons **(B)** and **(C)** at the same time, until all the programme indicators come on.

## Hints and tips

### The water softener

Hard water contains a high quantity of minerals that can cause damage to the appliance and bad washing results. The water softener neutralises these minerals.


The dishwasher salt keeps the water softener clean and in good conditions. It is important to

 Make sure that there is detergent in the detergent dispenser before you start a new programme.

### At the end of the programme

When the programme is completed the display shows **0** and the wash indicator goes off.


1. Press the on/off button to deactivate the appliance.
2. Close the water tap.

 ▪ If you do not deactivate the appliance, after three minutes from the end of the programme:

- All the indicators go off.
- The display shows one horizontal status bar.

This helps to decrease the energy consumption.

Press one of the buttons (not the on/off button), the display and the indicators come on again.

 ▪ Let the dishes become cold before you remove them from the appliance. Hot dishes can be easily damaged.

- First remove the items from the lower basket, then from the upper basket.
- There can be water on the sides and on the door of the appliance. Stainless steel becomes cool more quickly than the dishes.

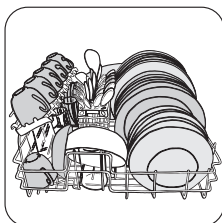
set the right level of the water softener. This makes sure that the water softener uses the correct quantity of dishwasher salt and water.

### Loading the baskets

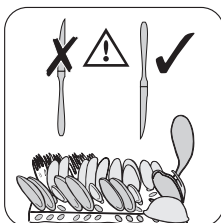
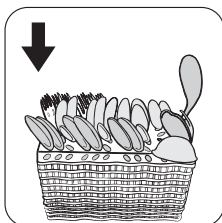
- Only use the appliance to wash items that are dishwasher-safe.



- Do not put in the appliance items made of wood, horn, aluminium, pewter and copper.
- Do not put in the appliance items that can absorb water (sponges, household cloths).
- Remove remaining food from the items.
- Make soft the remaining burned food on the items.




- Put hollow items (cups, glasses and pans) with the opening down.
- Make sure that cutlery and dishes do not bond together. Mix spoons with other cutlery.
- Make sure that glasses do not touch other glasses.
- Put small items in the cutlery basket.
- Put light items in the primary basket. Make sure that the items do not move.
- Make sure that the spray arm can move freely before you start a programme.



## Using salt, rinse aid and detergent

- Only use salt, rinse aid and detergent for dishwasher. Other products can cause damage to the appliance.
- The rinse aid helps, during the last rinsing phase, to dry the dishes without streaks and stains.
- Combi detergent tablets contain detergent, rinse aid and other added agents. Be sure that these tablets are applicable to the water hardness in your area. Refer to the instructions on the packaging of the products.
- Detergent tablets do not fully dissolve with short programmes. To prevent detergent residues on the tableware, we recommend that you use the tablets with long programmes.


 Do not use more than the correct quantity of detergent. Refer to the instructions on the detergent packaging. The instructions on the packaging usually refer to large dishwashers (12 settings).


## Before starting a programme

### Make sure that:

- The filters are clean and correctly installed.
- The spray arm is not clogged.
- The position of the items in the baskets is correct.
- The programme is applicable for the type of load and for the degree of soil.
- The correct quantity of detergent is used.
- There is dishwasher salt and rinse aid (unless you use combi detergent tablets).
- The cap of the salt container is tight.

## Care and cleaning

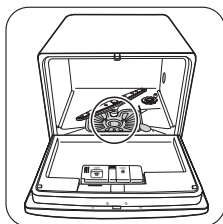
 **Warning!** Before maintenance, deactivate the appliance and disconnect the mains plug from the mains socket.

 Dirty filters and clogged spray arm decrease the washing results.

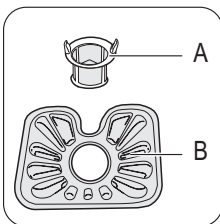
Make a check regularly and, if necessary, clean them.

## Cleaning the filters

**Important!** An incorrect position of the filters can cause bad washing results and damage to the appliance.

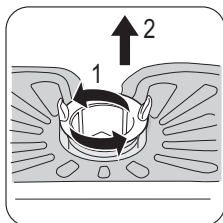


1

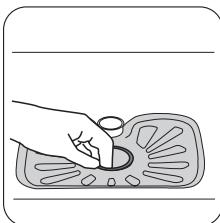


2

Remove the filters A and B from the bottom of the appliance.

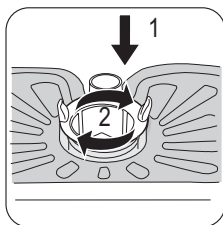


3



4

Fully clean the filters below running water.



5

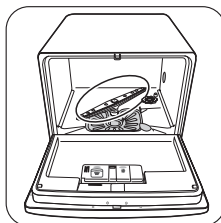
Put the filters back.  
Turn the filter A clockwise to lock it.

## Troubleshooting

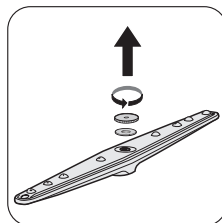
The appliance does not start or it stops during operation.

## Cleaning the spray arm

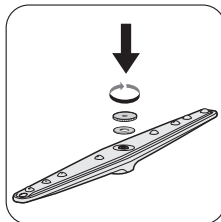
Do these steps to remove and to put the spray arm back:



1



2



3

**i** If the holes in the spray arms become clogged, remove remaining parts of soil with a thin pointed object.

## External cleaning

Clean the appliance with a moist soft cloth. Only use neutral detergents. Do not use abrasive products, abrasive cleaning pads or solvents.

Before you contact the Service, refer to the information that follows for a solution to the problem.

**With some problems, the display shows an alarm code:**

- **,10** - The appliance does not fill with water.
- **,20** - The appliance does not drain the water.

- **,30** - The anti-flood device is on.



**Warning!** Deactivate the appliance before you do the checks.

Problem	Possible solution
You cannot activate the appliance.	Make sure that the mains plug is connected to the mains socket.
	Make sure that there is not a damaged fuse in the fuse box.
The programme does not start.	Make sure that the appliance door is closed.
	If the delay start is set, cancel the setting or wait for the end of the countdown.
The appliance does not fill with water.	Make sure that the water tap is open.
	Make sure that the pressure of the water supply is not too low. For this information, contact your local water authority.
	Make sure that the water tap is not clogged.
	Make sure that the filter in the inlet hose is not clogged.
	Make sure that the inlet hose has no kinks or bends.
The appliance does not drain the water.	Make sure that the sink spigot is not clogged.
	Make sure that the drain hose has no kinks or bends.
The anti-flood device is on.	Close the water tap and contact the Service.

After the checks are completed, activate the appliance. The programme continues from the point of interruption.

If the problem occurs again, contact the Service.

If other alarm codes appear, contact the Service.

**If the washing and drying results are not satisfactory**

**Whitish streaks or bluish layers on glasses and dishes**

- The released quantity of rinse aid is too much. Adjust the rinse aid selector to a lower position.
- The quantity of detergent is too much.

**Stains and dry water drops on glasses and dishes**

- The released quantity of rinse aid is not sufficient. Adjust the rinse aid selector to a higher position.
- The quality of the detergent can be the cause.

**Dishes are wet**

- The programme is without a drying phase or with a low temperature drying phase.
- The rinse aid dispenser is empty.
- The quality of the rinse aid can be the cause.



Refer to 'HINTS AND TIPS' for other possible causes.

**Technical information**


Dimensions	Width / Height / Depth (mm)	545 / 447 / 480
Electrical connection	Refer to the rating plate.	

	Voltage	220 - 240 V
	Frequency	50 Hz
Water supply pressure	Min. / max. (bar / MPa)	(0.8 / 0.08 ) / (10 / 1.0 )
Water supply <sup>1)</sup>	Cold water or hot water <sup>2)</sup>	max. 60 °C
Capacity	Place settings	6
Power consumption	Left-on mode	0.99 W
	Off-mode	0.10 W


**1)** Connect the water inlet hose to a water tap with a 3/4" thread.


**2)** If the hot water comes from alternative sources of energy, (e.g. solar panels, aeolian energy), use the hot water supply to decrease energy consumption.

## Environment concerns

Recycle the materials with the symbol  . Put the packaging in applicable containers to recycle it.

Help protect the environment and human health and to recycle waste of electrical and electronic appliances. Do not dispose

appliances marked with the symbol  with the household waste. Return the product to your local recycling facility or contact your municipal office.

- Discard correctly the packaging material.  
Recycle the materials with the symbol  .

This image shows a single sheet of white paper with horizontal blue or grey ruling lines. The lines are evenly spaced and run across the width of the page. There are approximately 20 lines visible. The paper appears to be a standard notebook page or a sheet of stationery designed for writing.

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